Prime Energy Services reduces cost, improves efficiencies, and enhances reporting through OESuite

Prime Energy Services Overview

Prime Energy Services (PES) helps its customers comply with laws, regulations, standards, and internal policies. With 100 plus years of experience in the operations, maintenance, and management of assets in the energy industry, PES understands the challenges faced by operators dealing with environmental, health, safety and regulatory compliance issues.

SITUATION

Two PES client organizations had workforces who spent most of their time in the field, working in locations with limited access to internet or cellular signals. These organizations are regulated by a multitude of agencies, each with their own unique tasks and compliance requirements. Both clients were challenged by efforts to implement an effective electronic work process because most software platforms cannot be customized. PES knew that to deliver the right solution for their clients, any system chosen needed to be adaptable now and into the future. PES sought a system that allowed for the completion of tasks at a later date and supported a simple interface where any employee could complete a large number of tasks, including uploading supporting documentation, in a timely manner.

CHALLENGE

PES wanted a flexible system that allows for administrative completion of associated tasks related to physical completion of work at a later date – particularly important when an employee is unable to log into a computer each day. The system also needed to ensure required tasks could be scheduled and completed anywhere with internet access, without requiring additional software. "When we evaluated the available software platforms on the market, only one interface offered the same capabilities aligned with everything our customers wanted to achieve. The clear choice, every time, is the Operational Sustainability® OESuite® software solution. OESuite is the only software platform on the market that allows administrators and assigned users the flexibility to modify the system as needed to comply with new requests in a timely and efficient manner," said Jeff Stoolman, Director, EHS and Integrity, for PES.

SOLUTION

"The OESuite interface allows our customers to see which tasks are currently due or overdue, run desired reports, access the document management system through a company landing page, and allows users to see and complete only their assigned tasks. It is designed for flexibility in every aspect, allowing a customer to create multiple users with different levels of security; each work group is only able to access the system to complete their assigned tasks, without compromising data security and ensuring file integrity," Stoolman said. OESuite ensures uploaded documentation files are linked to the assigned task, so files can be readily accessed during verification or audits. After implementing OESuite at several worksites and training frontline workers to use the system effectively, PES's customers were impressed with the user-friendly interface and quickly became confident in their ability to use the system effectively.

BENEFIT

The OESuite software platform fulfilled every goal set by PES and its customers after implementation. "With OESuite, we were able to create multiple landing pages within the interface, so each customer only saw their specific data in the manner that was most effective for their use case. OESuite is the only software platform we can modify to fit the unique needs of every customer, because the system functionality changes to meet the goals of the customer, not the other way around. Our customers are extremely pleased with the finished project," Stoolman said. "When our customers need flexibility, OESuite will be our choice every time."

For more information email us at info@DrivingOE.com or call (713) 355-2900.
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