

Monroe Energy reduces incidents, improves MOC processes, and eliminates paper-based systems through OESuite



SITUATION

Monroe Energy initially restarted a previously idled facility using a paper-based incident management and MOC system. Given the challenges of the paper-based system, Monroe soon reverted the restarted facility to a legacy electronic system but the configuration wasn't built for purpose to meet the facility's needs.



CHALLENGE

Monroe needed a more efficient and comprehensive way to manage incidents, audits, MOCs and CAPA items. The team at Monroe wanted a system, not simply software. "We knew we wanted to improve our workflows, not just buy a new tool," Brian McTiernan, Process Safety Leader, said. Monroe also wanted a solution that users would embrace and one that would directly address some specific challenges, such as management of temporary changes. "Having a robust system that assisted us with thoroughly and properly managing temporary changes, whether they needed to be extended, returned to previous state, or made permanent was a particular goal of ours," McTiernan said.



SOLUTION

After evaluating options from several leading vendors, Monroe chose to move forward with OESuite® from Operational Sustainability® and launched the Phase 1 implementation of the Audit module in the fall of 2018. The OESuite MOC, Incident Management, and CAPA modules were launched with a Phase 2 implementation in the summer of 2019. "We saw significant improvement pretty quickly," McTiernan said. "Our users liked the system and embraced it. OS configured our system to fit our processes, so it matched the way we worked."



BENEFIT

Monroe has experienced a positive impact from the new workflows and integrated nature of the OESuite® modules. "Our HERO System delivered the Health / Safety, Environmental, Reliability and Operability results we sought. In fact, the improvements we have made in key areas were highlighted during a recent compliance audit," McTiernan said. He continued, "As we continue to leverage the capabilities of the new system, we expect to see further improved outcomes over time."

For more information email us at info@DrivingOE.com or call (713) 355-2900.

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