Ashland™ chooses OESuite® to upgrade Asset Integrity systems

OESuite delivers efficiency, effectiveness, compliance improvements, and enhanced resource management

SITUATION

Ashland™ sought an integrated asset integrity software solution to replace an antiquated internal system that was posing increasingly hard-to-solve data and personnel challenges. The in-house existing system did not integrate with other systems of record, could not support a robust multi-user base, and did not support mobile applications or mobile use. Ashland determined that the chosen solution should not only meet the core needs Ashland had, but should also add new capabilities, improve efficiency and effectiveness, and better leverage systems data to support business analysis and decision making.

CHALLENGE

With 40 facilities to consider, Ashland needed a system that would aggregate data, actions and outcomes across a large and varied fleet of assets. Key aspects of Mechanical Integrity, including maintenance, inventory, inspections, testing, results and corrective actions and governance needed to be visible across the fleet and available at the corporate level. The old, internal database software had no document management system within it, no support for mobile devices, and no way to independently manage user access rights. All three capabilities needed to be part of any new solution. "We wanted real-time KPIs at the fingertips of the people who needed them. We wanted to move away from relying on someone on-premises to build a custom report or manage data," Scott Gertler, principle asset integrity engineer for Ashland, said. Ashland also wanted to standardize MI workflows across the organization.

SOLUTION

After a review of options available including further investment into the existing internal system or solutions from several outside providers, Ashland chose OESuite® from Operational Sustainability, LLC. "With its KPIs and dashboards plus customizable report builders and mobile applications, OESuite fit Ashland's goals and objectives," Gertler said.

Modules implemented included CAPA, Document Management, Inspection, and LMS / Training at all manufacturing facilities globally in Fall 2019. Additional modules including RBI, Relief Device Management and Work Management are being evaluated for future implementation.

BENEFIT

Ashland has used the inherent functionalities within OESuite to help manage organizational change during challenging times. "OESuite made reorganizations and response to changing staffing levels far easier and faster. Changing users' roles, reassigning actions and seeing gaps was simple," Gertler said. "We can easily see what we've done, where we are at now, and what's coming from an asset management perspective — a visual of past, present, future — with visual KPIs and drill down capabilities." Ashland's outcomes include the expected gains in efficiency and effectiveness plus an overall strong compliance performance available at a glance and realized opportunities for better resource management.

For more information email us at info@DrivingOE.com or call (713) 355-2900.

Driving Operational Excellence™